AlliedVoiceworks

Connected Communications.
Intelligent Solutions.

LOCAL EXPERTS. ENTERPRISE RESULTS.

HEALTHCARE & SENIOR LIVING

Safer residents. Faster response.

Residents want safety and dignity. Staff want to give efficient, compassionate care and prevent falls. Families want confidence, and administrators need to balance cost with quality. Our **integrated life-safety and communication systems** give staff real-time information to respond faster and improve accountability.

NURSE CALL · RTLS · FALL & WANDER · RESIDENT VOICE

LIFE SAFETY & NURSE CALL

Integrated care communication

Designed, installed and supported for senior living communities and healthcare providers.

Wired Nurse Call
UL-certified, scalable systems combining alerts, two-way voice and staff coordination, with a home-like feel.

Wireless Nurse Call
Apps, pendants, pull cords and sensors for help calls, fall detection and location tracking, backed by the cloud.

Staff Messaging
Alerts go straight to the right staff member's device, so every call for help reaches someone who can respond.

Real-Time Locating
RTLS location awareness for residents and staff to speed response and support accountability.

Wander & Fall Safety
GPS pendants with wander alerts and fall detection, integrated with door and elevator locks.

Smart Integration
Cloud systems that connect with Alexa voice assistants, EHR platforms and mobile apps.

Resident Voice
Residents keep their existing numbers and personal phones. Centrally managed, with voicemail and E911.

Resident Internet
A private network for each apartment at an economical price, easy to install and centrally managed.

RESIDENT SAFETY SYSTEMS

Lifeline personal emergency response & wireless nurse call

From traditional pendants to cloud-connected platforms, start with what you need today and grow to an enterprise-wide system.

- **Traditional Emergency Call** — Flexible wireless e-call across a community
- **CarePoint Go** — Rechargeable GPS pendant with fall detection and two-way voice
- **Voice-Enabled Help** — Alexa integration for hands-free help requests
- **CarePoint Essential** — Cloud platform with help buttons, fall detection, staff tablets and app; UL 2560 certified
- **HomeSafe, On-the-Go & Smartwatch** — Personal alert devices with automatic fall detection
- **Keeps Alerting** — CarePoint Essential continues alerting during network outages

HEALTHCARE & SENIOR LIVING

One partner for your community's communication & safety

Nurse call, phones, network and security, designed to work together and supported locally.

Staff Phones & Hosted Voice

Enterprise calling for your front desk, nurses' stations and administrators.

- Auto attendants and call routing
- Mobile apps for staff on the move
- AI call transcription and summaries
- Fanvil IP phones, auto-provisioned

Resident Voice & Internet

Services that add value to any senior living community.

- Residents keep their numbers and phones
- No calls to the phone company
- Voicemail and E911
- Private network for each apartment

Door Access Control

Know who can enter, where and when.

- PIN, badge or biometric credentials
- Ties into wander management
- Complete, searchable access history

Video Surveillance

Peace of mind for residents, staff and families.

- Remote viewing from computer, tablet or phone
- Smart video analytics with SMS and email alerts
- Right-sized storage

Network Infrastructure

Every safety system depends on a solid network.

- Wireless networks and structured cabling
- LAN, WAN, VPN and SD-WAN
- 24×7 network health monitoring

Managed IT

Become your community's first call for IT.

- Hosted servers and managed desktops
- Data backup and business continuity
- 24×7 help desk

HOW IT WORKS

From walkthrough to go-live, we handle it

Professional implementation, staff training and project management, delivered by local experts.

1 Discovery
We walk your community and review nurse call, phone, network and safety needs.

2 Design & Configure
Devices, alert routing, staff messaging and integrations are designed around your care workflows.

3 Install, Test & Train
Systems are installed and fully tested, and your care team is trained.

4 Support 24×7
Ongoing monitoring, help desk support and a defined service level agreement.

SEE IT BEFORE YOU BUY

Schedule a consultation & live demo

We'll learn your community's needs, answer your questions and show you nurse call and resident safety options that fit, then put together a custom quote.

Call 830-388-7535 to get started

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